



8. You are strongly advised to take out travel insurance before your departure. The travel agency, or your insurance broker or adviser, may be able to assist you to arrange travel insurance. Please note that most New Zealand insurers do not provide cover for problems in relation to or arising from, elective medical or dental procedures administered during travel outside of New Zealand.

9. The price does not include transfers from the airport to your hotel when you arrive at your destination and from your hotel to the airport for departure. It also does not include transport between your hotel and the hospital or dental surgery for your pre-surgery consultation (if applicable), and for the treatment itself. However the hospital will supply transfers payable direct to them.

10. Once the medical or dental team has made a preliminary assessment, we will advise you of the price for travel and accommodation in New Zealand dollars, and the expected price for the medical or dental procedure in local currency.

11. You are welcome to make your own arrangements for flights to and from, and accommodation at, the city where the procedure is to be undertaken. If you do, JBTG's fee to you for making arrangements for the procedure, is \$250.00. You should make firm arrangements for the procedure with us before finalising your own bookings – otherwise JBTG may not be able to arrange the procedure on a date which fits in with the flights and other arrangements which you have booked. JBTG's fee is payable in conjunction with your booking of the procedure.

Medical/Dental Procedure

12. The procedure will be carried out in a hospital or dental surgery, and the surgeon or dentist will consult with you and undertake a careful examination before you finally commit yourself to the procedure.

13. Subject to you making payments as stipulated, we will assist you with arrangements for a preliminary assessment and consultation. This will involve you providing photographs and/or x-ray images which will be sent to the hospital or dental surgery for examination and analysis. We will send you more information about the photographs and x-ray images. After examining the images, the hospital's medical team, or the dentistry team, will advise if you are suited to the medical or dental procedure which you seek. If the medical or dental team concludes that you are not suited for that procedure, it may suggest an alternative, which could be more costly than the price previously suggested. You can, of course, elect not to proceed.

14. The medical and dental teams have a well-developed ability to use photographs and/or x-ray images to assess a customer's suitability for particular procedures. Naturally, however, a personal consultation and physical examination must be arranged. In the unlikely event that the surgeon or dentist advises at the final consultation, that the procedure assessed from the photographs or x-ray images is not adequate for your needs, an alternative procedure may be