



Terms and Conditions for Jackie Brown Travel Group Known as “Bum, Tums and Gums”

Preliminary

1. Medical and dental procedures have potential risks as well as potential benefits. For that reason, you should consider the overseas treatment option carefully. If you have any queries or concerns, discuss them with your doctor – and ask what is best for you. While it is a practical first step, the evaluation of your case which will be made remotely, using photographs and information which you will supply, does not, as is not intended to, replace an individual assessment made by a health care professional in person.

JBTG

2. JBTG is a trading name of Jackie Brown Travel Group/ Bums, Tums and Gums. Any contract which arises directly or indirectly from any promotion, from or through the JBTG website, or if a customer is introduced by a third party, is between the customer and JBTG, and not between the customer and the member of JBTG's staff or management team, with whom the customer may be dealing.

Travel Accommodation and Transfers

3. Prices shown in the JBTG website are for low season airfares and accommodation for travel. The cost of travel and accommodation will be greater during the more expensive high season. Individual travel packages are also more expensive. Once booked, the cost of airline tickets and accommodation is not refundable.

4. Airline flights are ex-Auckland. Customers outside of these cities must get themselves to their airport for outward flights or contact JBTG to arrange connecting domestic flights.

5. Until flights are actually booked with, and confirmed by, the relevant airline, flights sought on any particular date or dates and at any particular time or times, are subject to availability of seats. Tickets for flights will issue on the carriers' standard terms and conditions.

6. Hotel accommodation is also subject to availability – and is on the relevant hotel's applicable terms and conditions. You agree that, if the proposed accommodation is not available, JBTG may arrange accommodation at another hotel with the same “star” rating in the same city.

7. Flights and accommodation will be arranged for the customer by a TAANZ accredited travel agency (Travelsmart and Travel Managers). The travel agency has no financial links to JBTG, and JBTG is not liable for any errors or omissions made by the airline carrier, the hotel where it is proposed that the customer is to stay, or by the travel agency.